HQ Operations All Hands

Chris Jedrey
Executive Director, HQ Operations
Agenda

• Welcome
• HQ Operations Offsite Update
• Combined Federal Campaign
• Equal Opportunity and Diversity Management
• Information Technology and Communications
• New Employees
• Kudos/Recognition/Service Awards
• Upcoming Events
• Closing Remarks
HQ Operations Offsite

- **Monday, November 1**
  - Welcome
  - Visit by Associate Administrator, Woodrow Whitlow
  - Expectations
  - Current View of HQs Ops
  - Future View of HQs Ops
  - Reaffirming HQs OPs
  - Vision, Mission, Core Values, and Guiding Principles

- **Tuesday, November 2**
  - Leading Transformational Change
  - Change Style
  - Capitalizing on Our Strengths
  - Leadership Enhancers
  - Leadership Derailers
  - Affirming Our Vision, Mission, Core Values, Strengths and Guiding Principles
  - Tour of KSC

- **Wednesday, November 3**
  - Creating Irreversible Momentum
  - Prioritizing "Magic Wand Responses"
  - Retreat Close-out
Combined Federal Campaign

Sheree Stovall-Alexander
HQ CFC Campaign Manager
Combined Federal Campaign

HQ Target Goal
$300,000

HQ Operations Target Goal
$25,200

Total Dollars Reported as of Nov. 15
For HQ Operations
$ 6,426.96   (26%)
HQ Equal Opportunity & Diversity Management

Judy Phillips
Director
No FEAR Act*
Training

On-Line or Attend a Group Training:

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*Notification and Federal Employee Antidiscrimination and Retaliation Act of 2002
EODM Lunch & Learn: Navajo Code Talkers

Monday, Nov. 29, 2010
MIC 6H45-A

During WWII, a group of Navajo marines created the only unbreakable code in modern military history.
HQ Information Technology & Communications

Dennis Groth
Branch Chief,
Systems Operations
ITCD – Recent and Upcoming

• Macintosh
  – Completed the Operating System (Snow Leopard) upgrade project
  – Completed the life cycle (refresh) of all Mac workstations and laptops that were due prior to the end of the ODIN contract.

• Computer monitors
  – Completed the replacement of all computer monitors in the Mission Support Offices (~1300)

• Improved in the building cellular service
  – Verizon service is now available from P Level-3 to the 9th floor
  – AT&T signal to be improved by Jan 2011
ITCD- More to Come

• Windows 7 (November – June, 2011)
  – All HQ PC workstations and laptops will be upgraded to Windows 7
  – Upgrade will include the life cycle (refresh) replacement of all workstations and laptops that are due prior to the end of the ODIN contract
  – Windows 7 will include the ability to use your smartcard for authentication to the HQ VPN service
  – Customer training and workshops have been developed and scheduled
ITCD- More to Come

- **New desktop telephones (November – June, 2011)**
  - Life cycle replacement of all (~2000) Headquarters desktop telephones with a current and vendor supported model
  - Maintain feature parity with the telephones currently in use at HQ
  - Enables higher network bandwidth to each desktop
  - Evaluating future integration of Bluetooth headsets as a replacement for the current headsets used across Headquarters
  - Customer training and workshops have been developed and scheduled
Recognition

David Redman was selected to attend the Federal Executive Institute-Leadership for a Democratic Society.
Stanley Artis was selected to attend the Graduate School-EXCEL Program.
Stacey Brock-Watkins was selected in the NASA F.I.R.S.T Program.

Lourdes Miranda is at the thesis phase of her PhD Program and can officially use the title PhD. She is pursuing doctoral studies in Applied Economics and Public Administration. She is currently in Madrid for her PhD research briefing.

Ray Johnston is retiring with 42 years of dedicated service.

Greg Lindsay is retiring with 35 years of dedicated service.
KUDOS
April-November 2010

Yvette Banker  Mary Diedrich  Michele O’Connell
Patricia Southerland  Tyler Niemiec  Carol Colmore
Mike Riddick  Mike Veillette  Anthony Mack
ASRC  Elaine Bowman  Kat O’Connor
Linda Hong  Dan Hirsch  Dennis Groth
Jeff Anderson  ODIN Technical and Engineering Team
Donnie Green  Mary Shouse  Malicha Day
Judy Phillips  Margie Team  Claudia Silver
Chris Jedrey  Debra Randall  Jerome Thompson
Paul Raudenbush  Claudia Silver  Walita Wilkins
Clint Green  Mike Crnkovic  Antoinette Ford
Janene Brooks  Brontie Defreitas-Fox

Everyone who helped plan the HQ Operations Recognition Ceremony
http://hqoperations.hq.nasa.gov/cust_comments.html

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New Employees

- Sally Relyea, HQ Operations Front Office
- Andrew Farrar, EODM
- Leslie Cahoon, ITCD
- Liteshia Dennis, ITCD
- Gerald Gloster, FASD
- Terrie McKercher, HRMD
- Twana Chase, HRMD
- Kay Gilley, HRMD (also HQ Ops CFC Team Captain)
- Marykate Dougherty, HRMD
- Areeya Wutthayappadit, BMSS

11/18/2010
Office of Headquarters Operations
SERVICE AWARDS

FIVE YEAR SERVICE AWARD
Adib Sabree
Stanley Artis
Darrius Lewis

TWENTY-FIVE YEAR SERVICE AWARD
Joe Lanasa
Pat Horty
Deborah Martin-Edwards
Felicia Toney

TEN YEAR SERVICE AWARD
Dennis Groth

THIRTY-FIVE YEAR SERVICE AWARD
Joan Verbeck

FIFTEEN YEAR SERVICE AWARD
Angie McDonald

FORTY YEAR SERVICE AWARD
Margie Team

TWENTY YEAR SERVICE AWARD
Antoinette Ford
Judy Phillips
Alita Slaughter

FORTY-FIVE YEAR SERVICE AWARD
John Stumpf
Upcoming Events

– December 2   Exchange Council Holiday Celebration
– December 3   CFC Carnival Fundraising
– December 8   C. Jedrey Retirement Celebration
– December 14  HQ Operations Open House
– December 30  Last day to use leave
– December 31  Open Season Ends
Questions and Answers

• Has anyone been selected to take over as Executive Director?
• Do you foresee any changes to HQ Operations?
Closing Remarks

Chris Jedrey
Executive Director, HQ Operations